

Tips to Manage Your Utility Bill

Sign up for a home efficiency audit.

Reduce utility costs and increase the comfort of your home with a \$60 home efficiency audit (\$400 value). You'll receive a report with recommended upgrades and information on rebates in more than 20 categories. *Details: fcgov.com/home-efficiency*

Receive a rebate. Rebates are available for recycling your old refrigerator or freezer and for purchasing qualified clothes washers, high-efficiency toilets, showerheads and sprinkler equipment. *Details: fcgov.com/rebates-programs*

Save year-round with efficient lighting. Receive in-store discounts on select ENERGY STAR® specialty LED bulbs and occupancy sensors. *Details: fcgov.com/residential-lighting*

Fix drips and leaks. It's the fastest way to conserve. *Details: fcgov.com/high-water-use*

Sign up for a free sprinkler audit. Residents can sign up for a free sprinkler audit for next spring/summer at 970-416-2666 or fcgov.com/sprinkler-audit.

Pay less for wastewater year-round. Wastewater rates include both variable and fixed charges. Variable charges are calculated from each household's average water use billed during January, February and March (winter quarter average or WQA). Winter months are used to calculate the WQA because this time frame best represents indoor water use. By conserving water, you can reduce your WQA and pay less year-round.

Learn more at fcgov.com/conserves.



Utilities' Affordability Programs

Need help paying your bill?

- Visit fcgov.com/paf for a list of assistance agencies.
- Call United Way 2-1-1, 970-407-7066.
- Call Catholic Charities Larimer County, 970-484-5010.
- Contact La Familia/The Family Center, 970-221-1615.

Electric rate discounts are available to qualifying households for medical equipment or air conditioning. Call 970-212-2900 or visit fcgov.com/medical-assistance.

For information on ways to make your utilities more affordable, visit fcgov.com/utilities-affordability.

To donate or for more information on Utilities' Payment Assistance Fund, visit fcgov.com/paf.

Contact

fcgov.com/utilities
utilities@fcgov.com
970-212-2900 V/TDD 711

*Aids and services are available for persons with disabilities.
Esta información puede ser traducida, sin costo para usted.*



 LIGHT & POWER

 WATER

 WASTEWATER

 STORMWATER



2018 RATES

TIPS TO MANAGE UTILITY COSTS

Monitor Your Use

You are in control with Utilities' free online tool.

Log in now:
fcgov.com/monitor-my-use

2018 Rate Changes

It is Utilities' rate philosophy that adjustments should be gradual and modest (5 percent or less per utility per year) in order to avoid large increases in any given year.



Electric: 1.8 percent increase (an average increase of \$1.28/month), with 1.4 percent for higher wholesale power costs through Platte River Power Authority and 0.4 percent for electric distribution infrastructure investments.

The Colorado Association of Municipal Utilities (CAMU) compares electric rates among municipalities, as well as investor-owned and cooperative utilities. Of the 49 utilities surveyed in July 2017, Fort Collins Utilities is ranked 7th lowest in the state for residential rates. *Details: fcgov.com/electric-rates-comparisons*



Water: 4.2 percent increase (an average increase of \$1.92/month) to support improvements from source of supply to tap, including new infrastructure and upgrades to aging facilities throughout Fort Collins.



Wastewater: 1.5 percent increase (an average increase of \$0.50/month) to allow for infrastructure improvements for wastewater treatment and the replacement of aging pipes throughout the collection system.



Stormwater: No increase in 2018.

Commercial Rates

Find details on rates and how to manage utility costs at fcgov.com/utilities/business.

Electric, Water, Wastewater and Stormwater Rates

Fort Collins Utilities regularly reviews its rates and makes adjustments to reflect the costs of providing reliable and quality electric, water, wastewater and stormwater services. Utility rates provide the long-term revenue required to meet the needs of each utility. Typically, City Council approves rates by ordinance in November and new rates go into effect in January.

Utilities across the country continue to experience common challenges – aging infrastructure, keeping up with technology, and meeting the evolving priorities and needs of customers, including residential, commercial and industrial.

As a municipal utility, one of our roles is to ensure our rates remain fair and equitable. We accomplish this through bi-annual, cost-of-service studies to identify operational expenses associated with the delivery of services.

We realize rate increases impact our customers, and we work diligently to manage the costs and financial integrity of each utility.

Learn more at fcgov.com/residential-rates, email utilities@fcgov.com or call 970-212-2900 to talk to a representative.



MONITOR YOUR HOME'S ENERGY AND WATER USE.

Use our free, online tool to track daily, weekly or monthly energy and water use and costs.

Login: fcgov.com/monitor-my-use

Time-of-Use Rates Transition

Fort Collins Utilities will transition to Time-of-Use (TOU) electric rates for residential customers on Oct. 1, 2018.

With a TOU rate, **when** you use electricity is as important as **how much** electricity you use. The price you pay changes based on the time of day, the day of the week and the season. Additional outreach and education will be provided throughout 2018. Learn more at fcgov.com/residential-electric-rates.

Residential Comparisons

Given the 2018 rate changes, a typical residential customer, based on average annual use in a month, could expect to see an increase of \$3.70/month (see chart).

Additional rates information is available at fcgov.com/residential-rates.

	2017 RATES	2018 RATES	% INCREASE	\$ INCREASE
Electric 700 kilowatt-hours (kWh)/month	\$71.07	\$72.35	1.8%	\$1.28
Water 10,000 gal/month	\$45.75	\$47.67	4.2%	\$1.92
Wastewater 4,000 gal/month WQA	\$33.22	\$33.72	1.5%	\$0.50
Stormwater 8,600 sq. ft. lot, light runoff	\$14.69	\$14.69	0%	\$0.00
Total Estimated Average Monthly Utility Bill	\$164.73	\$168.43	2.2%	\$3.70