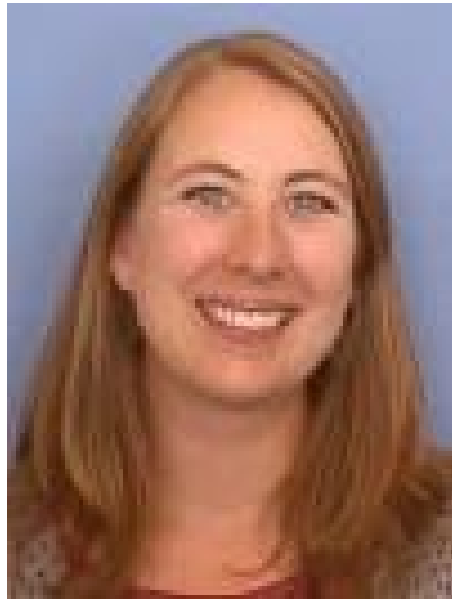


Medical Assistance Program (MAP) Change

Utilities Affordability Team



Utilities Community Engagement Staff



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Medical Assistance Program (MAP)

- MAP/IQAP
- MAP Program Change

Next Steps

- Outreach and Communication

Questions

MEDICAL ASSISTANCE PROGRAM BEGAN IN 2013

- Intended to provide a reduced electric rate based on medical device need
- Income-qualifying program : 60% Larimer County Median Income
- Program was adopted by Council prior to the development and implementation of the Income-Qualified Assistance Program (IQAP)

MEDICAL ASSISTANCE PROGRAM REVIEWED IN 2023

- Reviewed how best to serve income qualifying customers through utility assistance programs
 - Review showed 154 of the 177* participants were eligible for LEAP and auto-enrollment into the City's Income-Qualified Assistance Program (IQAP), and would receive a greater benefit through these programs

****enrollment numbers based on pre-LEAP 23/24 enrollment:
current MAP customers: 110***

MAP Program Change – IQAP Enrollment



WHAT IS IQAP?

- Income-Qualified Assistance Program
- Pilot program begin in 2018 providing 23% rate reduction to electric, water and/or wastewater charges for income qualified customers

In 2022, IQAP was adopted by Council

- Increased rate reduction from 23% to 25%
- Auto-enrollment program through LEAP approval (November 1 – April 30)
 - LEAP (**L**ow-income **E**nergy **A**ssistance **P**rogram) is a state-run heating assistance program for income qualifying customers (60% state median income)

Provides the greatest benefit to qualified customers due to heating assistance as well as reduced utility rate for electric, water and/or wastewater

60% Colorado State Median Income (2023/2024)	
# in Household	Income Limit
1	\$36,972
2	\$48,360
3	\$59,736
4	\$71,112
5	\$82,500
6	\$93,876
7	\$96,012
8	\$98,148

- **Why should I apply for LEAP?**

- Your household will receive financial assistance towards your heating bill in addition to the reduced utility rate through IQAP
 - If heating is through Xcel, you will receive a credit on your account
 - If heating is through Fort Collins Utilities, you will receive a debit card

- **What if I don't qualify for LEAP?**

- MAP participants who do not qualify for LEAP will be enrolled in IQAP and sent a Renewal application in July 2025, to remain on the reduced rate

- **How long will this exemption be in effect?**

- MAP customers are receiving an exemption to LEAP so they can be enrolled in IQAP outside LEAP season
- We encourage LEAP eligible customers to apply for LEAP when the season opens (November 1)
- We will review the number of customer accounts who have not applied for LEAP, after the season is complete (April 2025) and work with those customers on renewing their enrollment

Next Steps – Outreach and Communications

- MAP customers will be enrolled in IQAP (reflected on September/October bill)
- Fort Collins Utilities will send LEAP applications to currently enrolled MAP customers at the beginning of LEAP season (November 1)
- Utilities Affordability team will be holding tabling events around town to help fill out LEAP applications – locations will be listed on the [fcgov.com/UAP](https://www.fcgov.com/UAP) website as we get closer to LEAP season**
- Once approved for LEAP, your account will continue to remain on IQAP and you will not receive a renewal application from the City
- If ineligible for LEAP based on income, you will receive a renewal application in July 2025 to remain on IQAP

*****If you are unable to attend in-person, we will work with you to accommodate your need for assistance***



Thank you for attending!

fcgov.com/UAP

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