

HELP A NEIGHBOR IN NEED



Having the electricity or water turned off for non-payment is a reality for many Utilities customers.

Karla, a single mom, was unexpectedly laid off, unable to pay her utilities and at risk of being evicted.

Thanks to the support of Payment Assistance Fund (PAF) donors, Karla was able to get assistance to pay her past-due utility bill and keep her housing.

You can help other local families with a one-time or recurring donation to the PAF. Each month, the need for assistance is greater than the available funds. Every donation is matched dollar-for-dollar by Energy Outreach Colorado, so your gift goes further.

Ways to Donate:

- Online: fcgov.com/paf
- Mail: fill out the form at fcgov.com/paf-donation-form
- In person: Utilities Administration Building, 222 Laporte Ave.



fcgov.com/utilities

970-212-2900

V/TDD 711

DO YOU QUALIFY

FOR UTILITY ASSISTANCE?



GET HELP

Looking for ways to lower your utility bill? Fort Collins Utilities has a comprehensive portfolio of programs designed to make utilities more affordable for those who need it most.

Payment Assistance Fund – Households with a past due account may receive financial assistance on their electric or water bill once per 12-month cycle (Oct. 1 – Sept. 30). Contact:

- **Catholic Charities Larimer County**

970-484-5010

460 Linden Center Drive, Fort Collins

Monday – Thursday, 8 a.m. – 4 p.m.

Must apply in person, by appointment only

- **La Familia/The Family Center**

970-221-1615

309 Hickory St. #5, Fort Collins

Monday – Friday, 8 a.m. – 12 p.m. and 1–5 p.m.

Must apply in person, appointment preferred

Medical Assistance Program – Qualifying households that require medically necessary electrical equipment or air conditioning may receive a discounted electric rate. Learn more at fcgov.com/map.



Solar Affordability Program (SAP) – This year-long program provides energy efficiency education and monthly bill credits, typically \$20–\$30, for income-qualified customers. To qualify, customers must receive Low-Income Energy Assistance Program (LEAP) for the previous winter's electric heating bill before SAP open enrollment (May/June). LEAP enrollment is November–April each year. Learn more at fcgov.com/sap.

Utility Rebate – An income-qualified rebate is available for people aged 65 years or older, or who have a member of their household who is disabled. The rebate amount shall be based on the average monthly consumption of water, wastewater, stormwater and electric services received. Learn more at fcgov.com/rebate.

Water and Energy Program –

Through a partnership with Larimer County Conservation Corps, Utilities customers can receive free home efficiency assessments and products to help reduce their monthly utility bill. Products include LED bulbs, sink aerators, showerheads and toilets. Sign up for an assessment at larimerworkforce.org/energy.

For additional resources, visit fcgov.com/utilities-affordability.

