

# Understanding Your Fort Collins Utilities Bill – Residential



**Fort Collins Utilities**  
**Customer Service**  
 222 Laporte Ave.  
 Hours: 8 a.m. to 5 p.m., Mon., Tue., Thurs., & Fri.  
 9 a.m. to 5 p.m. Wed.

Phone: 970-212-2900  
 E-mail: [utilities@fcgov.com](mailto:utilities@fcgov.com)  
 Web: [fcgov.com/utilities](http://fcgov.com/utilities)

Account Number	Customer Name	Service Address	Bill Date	Date Due	Amount Due
123456-12345	YOUR NAME	123 ADDRESS STREET	02/07/25	02/27/25	\$271.04
				<b>TOTAL DUE</b>	<b>\$271.04</b>

See reverse side for customer information and explanation of terms.

## Billing and Payment Summary

Payment due last billing period	\$313.00
Payment recieved since last billing	\$313.00
<b>Previous balance, please pay now</b>	
Charges this billing period due 2/27/25	\$271.04
Total amount due	\$271.04

Service	Rate Code	Service Date		Days	Meter Readings		Multiplier	Usage	Charge
		From	To		Previous	Present			
TOD Elec Energy		01/05/25	02/05/25	31					
Base Charge	E125								\$11.95
Non-Summer 2 Peak	E125							300 kWh	\$84.27
Non-Summer 2 Off-Pk	E125							400 kWh	\$33.84
Water		01/05/25	02/05/25	31	22063	23001	10		
Base Charge	WB20							10000	\$21.19
Tier 1	W220							7000 GAL	\$22.95
Tier 2	W220							3000 GAL	\$11.31
Wastewater	Q221	01/05/25	02/05/25	31				4833 WQA	\$41.83
Stormwater	H121	01/05/25	02/05/25	31					\$33.02
Sub-total									\$260.36
City Sales Tax									\$10.68
Total charges this billing period									\$271.04

Water Billing History			
Read Date	Days	Use in Gals	Gal/Day
01/05/25	29	15350	523
02/05/25	32	9380	293

Electric Billing History			
Read Date	Days	Use in kWh	kWh/Day
02/05/25	32	1000	32



**Make checks payable to Fort Collins Utilities. Return this portion with payment to ensure proper credit. Thank you!**

Account Number	Service Address	Bill Date	Date Due	Amount Due
123456-12345	123 ADDRESS STREET	02/07/25	02/27/25	\$271.04
			<b>Total due:</b>	<b>\$271.04</b>

YOUR NAME  
 123 ADDRESS STREET  
 FORT COLLINS, CO 80526

FORT COLLINS UTILITIES  
 PO BOX 1580  
 FORT COLLINS, CO 80522-1580

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1. Account information, including account number and service address.
2. Your current billing period total for all services and your overall total, including unpaid amounts from past billing periods.
3. Breakdown of previous and current balances. **Total amount due** includes past unpaid charges.
4. **Services** vary depending on household.
  - *TOD Electric Energy* and *Water* base charges are applied depending on customer type (residential or commercial). There are three tiers for water and a tier for electric use over 700 kilowatt-hours (kWh), except for all-electric heat homes.
  - *Wastewater* is based on use during the WQA, which estimates your average indoor water use from January through March. If the usage is low enough, you are charged for the minimum WQA (3,000 gallons for single-family homes). Customers who haven't been in a residence long enough to establish a WQA are billed the median residential WQA of 4,000 gallons per single-family home.
  - *Stormwater* is a fixed fee based on lot size and percentage of surfaces that do not absorb water, such as buildings and concrete surfaces.
5. **Service Date** is the time period of use ranging from 28-32 days.
6. **Meter Readings** show the total overall usage indicated by your water meter at the beginning and end of the service period.
7. **Usage** is your total usage for the service period. Monitor your energy and water use in daily, monthly and annual intervals at [fcgov.com/monitor-my-use](http://fcgov.com/monitor-my-use).
8. **Charge** is the amount owed for your usage based on current rates. For current rate information, visit [fcgov.com/residential-rates](http://fcgov.com/residential-rates).
9. **Water and Electric History** shows your previous use, which varies depending on space.
10. Below the dotted line is the bill stub. Include when paying by mail or in person.



## MONITOR YOUR HOME'S ENERGY AND WATER USE

Use our free, online tool to track daily, monthly and annual energy and water use at [fcgov.com/monitor-my-use](http://fcgov.com/monitor-my-use).

